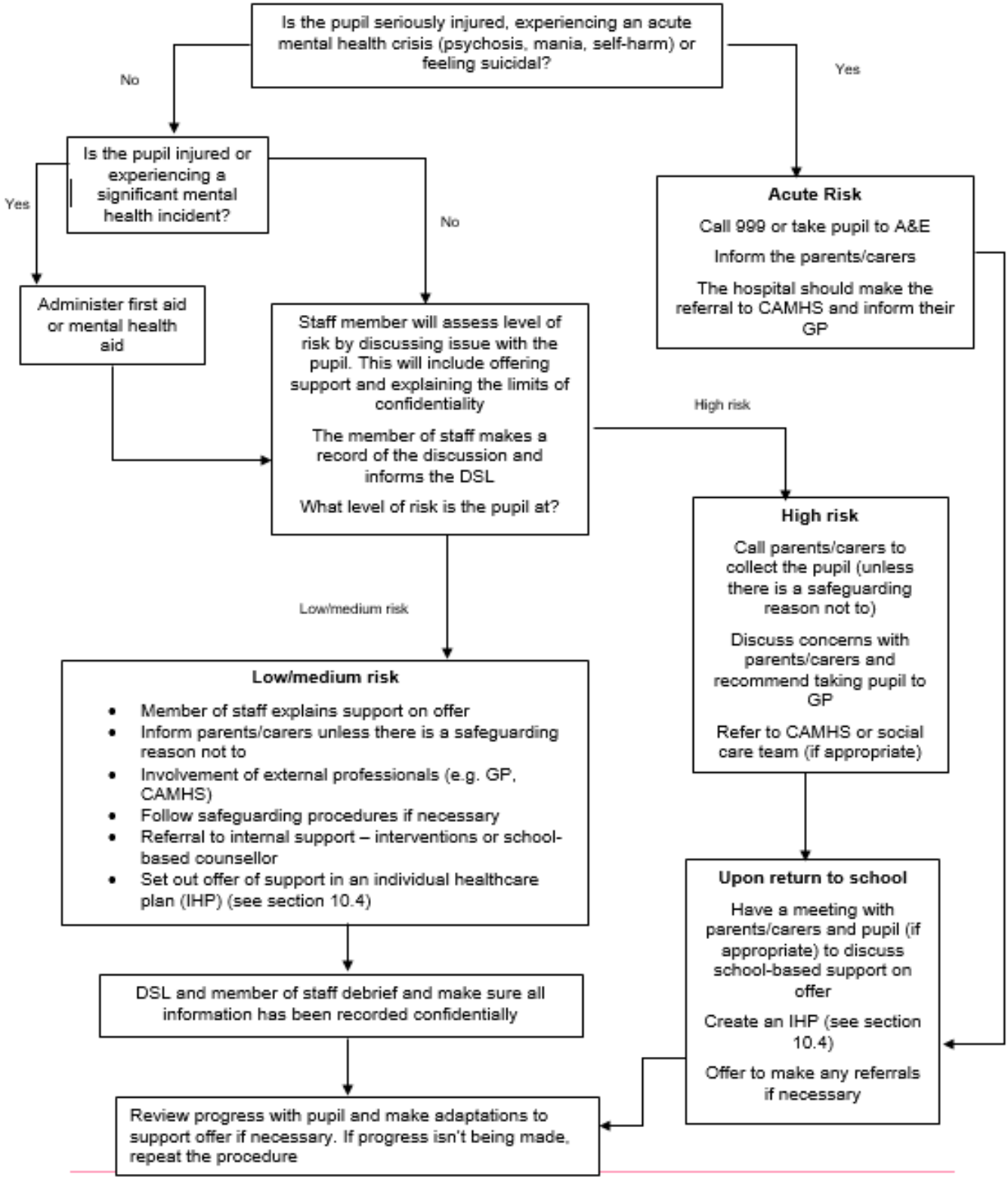Procedure to follow in a case of acute mental health crisis